

RISK ASSESSMENT

Visitors to Sunderland Bowl Limited

Visitors to our centres include adults, the young, the elderly and those with learning and physical disabilities. Sunderland Bowl Limited aims to provide a safe environment for all our customers to enjoy themselves. All our centres are compliant with the disability discrimination act of 1995. Sunderland Bowl Limited expects that those who bring others to our centres, whether they be children, the disabled or those who have learning disabilities, to have undertaken appropriate risk assessments for those that they bring to ensure that the activity is suitable for them.

Sunderland Bowl Limited staff can explain how to bowl, appropriate ball selection, lane safety as well as practical information to help our customers enjoy their bowling experience.

The significant hazards that we have identified for our centres are detailed below along with safe systems to follow.

HAZARD	SAFE SYSTEM
SLIPS AND TRIPS	<ul style="list-style-type: none"> • SUITABLE SHOES MUST BE WORN WHEN BOWLING. EXAMPLES OR SUITABLE TYPES OF SHOES ARE DESCRIBED IN OUR SHOE/SAFETY INFORMATION LEAFLET. THE MANAGERS DECISION ON SUITABLE SHOE TYPES IN FINAL, ALTERNATIVELY YOU MAY CHOOSE TO WEAR OUR BOWLING SHOES. • YOU MUST NOT STEP OVE THE FOUL LINE – THIS IS THE BLACK LINE AT THE START OF A LANE. THE LANES ARE COATED WITH OIL AND THE SURFACE IS SLIPPERY. • WE CARRY OUT CLEANING AND INSPECTION CHECKS IN ALL AREAS OF THE CENTRE INCLUDING THE TOILETS EVERY HALF HOUR. IF YOU NOTICE A SPILLAGE NOTIFY A MEMBER OF STAFF. • TAKE CARE WHEN WALKING UP THE STEP APPROACHING THE BOWLING AREA.
EQUIPMENT MALFUNCTION - BALLS STUCK - BALL RETURNS	<ul style="list-style-type: none"> • NEVER GO BEYOND THE FOUL LIKE TO RETRIEVE BALLS OR ANY OTHER OBJECT. • HANDS MUST NEVER BE PLACED INTO THE BALL RETURN MACHINERY. • CONTACT RECEPTION IF YOU HAVE ANY PROBLEMS WHILE BOWLING. • CHILDREN MUST BE SUPERVISED AT ALL TIMES. • THE BOWLING BALL IS RETURNED TO THE BOWLER VIA THE BALL RETURN. BOWLING BALLS SHOULD BE ALLOWED TO STOP ROLLING ON THE BALL RETURN BEFORE THEY ARE HANDLED TO PREVENT FINGERS BEING TRAPPED BETWEEN THE RETURNING BALL AND OTHER BALLS ON THE RACK. • CHILDREN SHOULD NOT BE PERMITTED TO PLAY WITH BALLS ON THE BALL RETURN MACHINE.
WEIGHT OF THE BOWLING BALLS	<ul style="list-style-type: none"> • ENSURE THAT THE CORRECT WEIGHT OF BALL IS SELECTED. • CHILDREN MAY NEED HELP FROM AN ADULT TO HOLD THE BALL TO AVOID IT BEING DROPPED AND POSSIBLE INJURY. • IF BOWLERS HAVE NOT BOWLED BEFORE ASK AT RECEPTION FOR STAFF HELP.
AMUSEMENTS	<ul style="list-style-type: none"> • ASSESSMENT OF THE GAMES MACHINES AND BE COMPLETED BY US AND THE SUPPLIERS OF THE EQUIPMENT. CUSTOMERS SHOULD FOLLOW RULES FOR INDIVIDUAL GAMES AND NEVER ATTEMPT TO ROCK OR MOVE EQUIPMENT AS IT MAY CAUSE INJURY.

FIRE	<ul style="list-style-type: none">• IF THE FIRE ALARM SOUND PLEASE LEAVE THE BUILDING BY THE NEAREST AVAILABLE EXIT AND FOLLOW THE DIRECTION GIVEN BY OUR STAFF AND MANAGERS.
ACCIDENTS	<ul style="list-style-type: none">• FIRST AID STAFF ARE ON SITE PLEASE CONTACT RECEPTION SHOULD YOU REQUIRE FIRST AID.

If you require a tour of the centre prior to your visit, this should be arranged with centre management. Please contact the specific centre directly. Our contact details can be found on the website.

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